# **Intro To Digital Ninjutsu** A CRASH COURSE IN E-COMMERCE & DIGITAL MARKETING DTG PRINT BUSINESS EDITION 2020

### Sergio Ramirez

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## Why Listen To Me?





#### Serg Ramirez Director of Digital Marketing

at OmniPrint International sergio@omniprintonline.com

- Bachelor's of Science in Digital Filmmaking & Video Production
- Started my career in 2010 in the television industry as a production assistant then as a post production data manager and video editor with studios such as NBC/Universal, Telemundo, AMC, & LATV
- Had a short stint working in the Hollywood film industry as a camera operator and post-production
  - Made the move into temporary contracted corporate gigs by producing and editing video content for various Silicon Valley startups and helped established companies with lower level multimedia logistics including Facebook, Yahool, Safeway.com, and more
- Managed social media, did photography, copywriting, & sales for a high ticket fine wine broker in Mountain View CA, which hosted exclusive wine events for surrounding tech giants including Google, Oracle, and more
- Came back to Southern California to produce video ads at a now-defunct marketing content production house; specialized in producing digital video ads for a wide variety of companies ranging from clothing to CBD supplements
- Was contracted by OmniPrint to produce freelance multimedia content in 2015; was officially hired in 2018
- Focused on the higher-level aspects of marketing and advertising, studying and learning while working at OmniPrint
- 2019: promoted to Director of Digital Marketing
- 2020: I have produced over 500 video ads for various companies including OmniPrint that helped produce over \$50 Million in revenue sourced directly from ads



## Why Be A "Digital Ninja"?



## **Characteristics of a Shinobi & Kunoichi**

- Shinobi (male) & Kunoichi (female) are practitioners of the art of Ninjutsu
- Mainly noted for their remarkable level of stealth executed with impeccable strategy
- Exhibit boundless techniques of non-detection, avoidance, and misdirection while focusing on their targets
- Invested great dedication in perfecting their craft to become among the most dangerous warriors in history





## **Stealth & Tactical Strategy Is Key!**



You need to generate digital traffic.
 That traffic must be converted into revenue.
 #1 & #2 are no simple tasks! People just aren't as gullible with sales as they used to.



### People Aren't As Gullible As They Used To Be

- People recognize sales patterns and know their way around them.
- Attention spans are at an all time low.
- Your potential buyers are targeted by tons of other advertisers throughout the day everywhere they look.
- This pandemic has affected how people buy, transformed their lifestyles, and who they trust to buy from.
- You aren't the only DTG printer.





## **Stealth & Tactical Strategy Is Key!**



#### What's Your Product/Service?

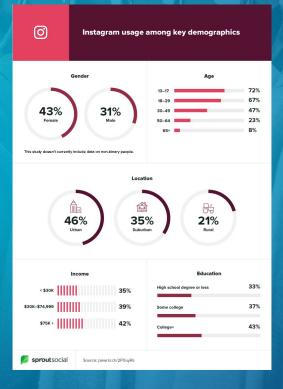
- Establish what you will be focusing on with your DTG printer & equipment!
- Custom Printing Service?
- Digital Print On-Demand Fulfillment?
- Clothing Brand Startup?
- Youth & School Sports Apparel?
- Novelty & Souvenir Apparel?
- Monthly Loot Box?
- <u>HOW</u> WILL YOU BE MAKING YOUR MONEY?





#### **Know Your Customer!**

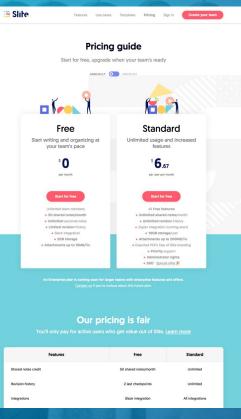
- Establish who your potential customers are for your product/service (consumer, b2b, education, etc)
- Identify additional industries and niches you can target directly with your product/service
- Where do these ideal customers live?
- What does your ideal customer like to see?
- <u>Get inspiration</u> from companies that are similar to what you are getting into!





### What Is Your Offer & Call To Action?

- What is your core offer? What will you offer in addition to your core offer?
- What's your pricing going to be?
- What is your main Call To Action or how will you be presenting your core offer to your potential buyers?
- For each piece of marketing content, determine what the end goal is: are you looking to expand your following or are you looking to stimulate e-commerce sales?

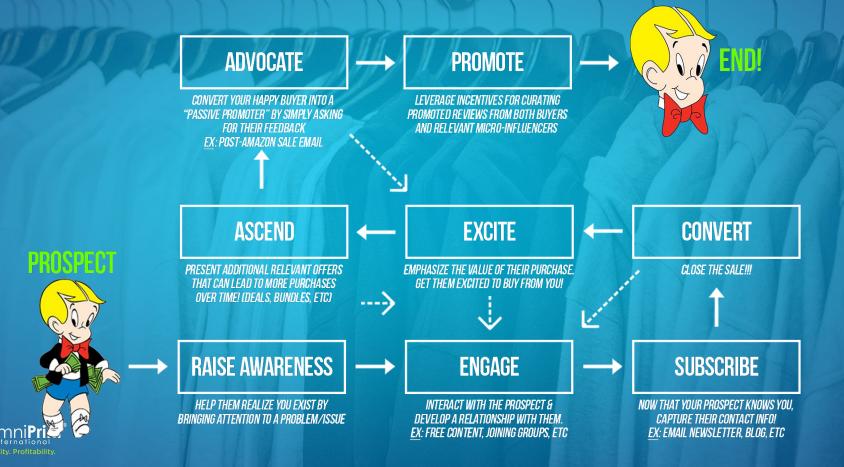




## **Every Customer Is Sent On A Journey**



THE CUSTOMER JOURNEY











Simplicity, Profitability

#### **Bad Examples**



Padhis Narthmess & Raylins. Simila dati

X-Ray and Radiology? You are at the sourcel Here you will find hundreds of pages of X-Ray related accessories, parts, supplies, and equipment. Accessories from Lead Aprons to Lead Markers, X-Ray equipment including portables. mention X-Ray parts. Be sure to keep checking back as our web design team is constantly updating the information on the current items and adding new products as they become available.

> Search by Product Name, Brand Name, Stock Number and more!

**R**Equipment

Datroom Equipment & Film Processors (15). Digital/ICCM/PACS Products. Medical Equipment/Vibin Carlo Equipment (9). Provide Refloyment/vibin Radiation Survey Metics (7). Salver Tecourcy Systems (7). Film Memboase (2). More products/scomplete listing......



Accessories

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Gol

Blockers Clear Barriers Thyroid Collars Gonad Protection Warning Signs Ultrasound Accessories. More products/complete listing.....

£ Supplies

Custom Printed CD Media and Packaging(3), Jacket Labels and Dispensers, Processing Chemisty, Film Envelopes, X.Ray Screen Cleaner



X-Ray Grids Collimator Lamps High Voltage Cables

Why We're How To Closeouts & Radiology What's New The Besti Purchase Bargains Related Links Around Here?

#### Pacific Northwest X-Ray Inc. P.O. Box 625 \* Gresham, OR 97030 U.S.A.

P.O. Box 625 \* Gresham, OR 97030 U.S.A. Phone Numbers... Toll Free U.S.A. : 800-827 \* XRAY (800-827-9729) 866-PNW-XRAY (866-769-9729) Outside U.S.A. : 1-503-867-3000

Fax: 1-503-666-8855

This web site is our catalog! No printed catalog is available

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#### **Bad Examples**

September 2017 - PLEASE REFRESH YOUR PAGE TO GET THE LATEST ISS

#### Dreams of the Great Earth Changes

Look at this before September 23, 2017

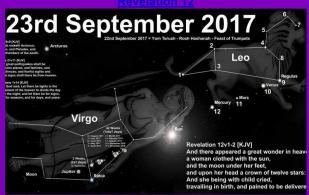


Image Credit: John-Henry Westen

The New Jerusalem Message of the Crop Circles by Joseph E. Mason





# SERG'S GOOD WEBSITE FORMULA:

**PROFESSIONAL DOMAIN & EMAIL** 

**RELIABLE PLATFORM PROVIDER(S) IWEB HOST, E-COMMERCE, ETCJ CLEAR CONTACT & LOCATION INFO EASY PRICING OR QUOTE REQUEST SOCIAL PROOF & MULTIMEDIA** A GOOD WEBSITE



#### **Professional Domain & Email**

- Your business won't be taken as seriously with a domain that ends in ".wix.com" or ".squarespace.com"
- Invest in a simple web domain name that's short, catchy, and somewhat explains your business (ex: dtgprintinc.com)
- Get an email with your domain to appear professional as opposed to an regular @gmail.com or @hotmail.com





#### **Tools: Website Builders & Domain Hosts**

- Wurk.net Specifically developed for print shops and OmniPrint DTG technology, optimizes your entire print business
- SquareSpace Simple drag & drop using premade templates
- Wix.com Simple drag & drop using premade templates
- GoogleMyBusiness Simple Customizing
- WordPress Arguably one of the most powerful, customizable web platforms

```
<!doctype html>
<html <?php language_attributes(); ?>>
```

```
<head>
```

```
<?php if ( get_post_meta( $post->ID, "head-inject", true ) !='' )
echo get_post_meta( $post->ID, "head-inject", true ); else; ?>
```

```
<?php wp_head(); ?>
```

```
<script>
```

```
(function(i,s,o,g,r,a,m){i['GoogleAnalyticsObject']=r;i[r]=i[r]||function(){
({[r],q=t[r].q][[]).push(arguments)},{[r].L=1*new Date();a=s.createElement(0),
m=s.getElementSyTagName(o[0]]:a.async=1;a.src=g;m.parentNode.insertBefore(a,m)
})(window,document, 'script','//www.google-analytics.com/analytics.js','ga');
```

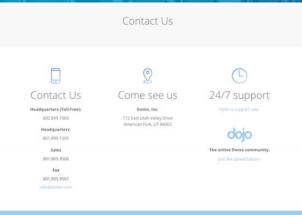
```
ga('create', 'UA-67998-1', 'auto');
ga('send', 'pageview');
</script>
```

```
</head>
```



#### **Clear Location & Contact Info**

- How do you expect customers to work with you if there's no simple way to see or retrieve contact info or an address?
- Add your phone number and/or email address to all headers on each of your website's pages
- Add your complete business address to all footers on each of your website's pages
  Add a "Contact Us" page that shows all info
- needed for contacting or visiting







#### **Easy Pricing or Quote Request**

- Pricing is arguably the #1 most important aspect of all print businesses, especially DTG print businesses
- It's vital that you make it as easy as possible to either understand your pricing structure or easy to request a quote via a contact form
- If one site has pricing and yours doesn't, the site with pricing will win the customer
- Many visitors will hesitate on quote forms with no pricing matrix

#### DTG Pricing on WHITE shirts

Garment QTY	3"w x 2"h 斗	5"w x 5"h 斗	6w" x 12"h 👘	8"w X 12"h 斗	12"w X 6"h 🌐	12"w X 8"h 📋	12"w X 12"h	14"w X 16"h
1 (Sampling)	\$5	\$7	\$10	\$15	\$15	\$15	\$17	\$20
2 to 6	\$3	\$4	\$6	\$7	\$6	\$8	\$9	\$12
7 & up	\$2	\$3	\$6	\$7	\$5	\$7	\$8	\$10
DTG Pricing on	COLOR shir	ts						

 Garment OTY
 3°w X 2°h
 5°w X 5°h
 60°w X 12°h
 1
 2°w X 5°h
 1
 12°w X 12°h
 1
 12°w X 12°h

#### NOTE:

DTG (Direct print on To the Garment without having to use screens, films, ... ) is all about amount of ink used to print your design and not number of colors in your design, therefore to get an accurate cost for your project.

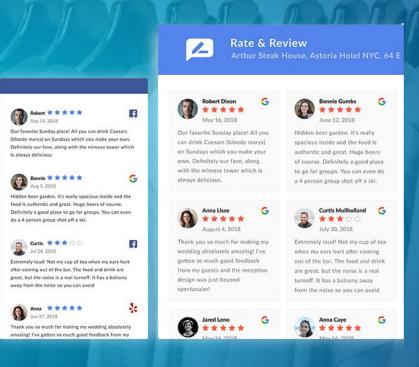
A- E-mail us your design and tell us how large you want the image to be printed

B- tell us if it's going to be printed on color fabric or white fabric so that we know if the prints a layer of white base or not.



#### Social Proof & Multimedia

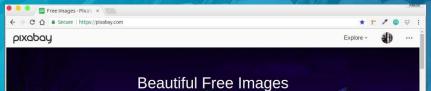
- Social Proof is the idea that consumers will adapt the behavior according to what others are doing
- By featuring reviews from customers, photo/video examples of your work, and social media posts featuring prints you've done; this will empower and encourage the buyer to move forward with your business based on the past experiences of others
   Digital word of mouth is a powerful ally





## **FREE Stock Multimedia Resources**

- Pixabay: FREE stock images and videos
- Unsplash: FREE amazing photographs by up and coming photographers
- PNGTree: Millions of high quality PNGs & vectors available with FREE limited downloads (also great for DTG)
- Endlesslcons: Tons of FREE icon files for use with your website or marketing material
- Giphy: A massive library of animated gifs great for use with email and social media



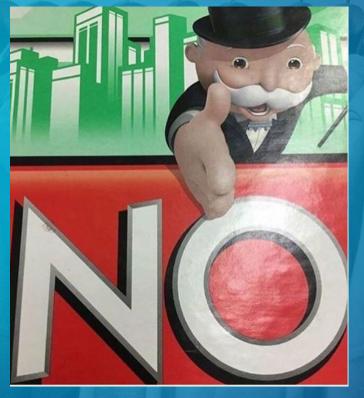
Discover over 1.3 million images and videos shared by our generous community. Search images, vectors and videos All image - Q R © ¥ G+ C+ C+ 10015 S

Photos Illustrations Vector graphics Videos More --



## What NOT To Do With Your Website

- DON'T have music or a video with audio play automatically with no clear way of stopping it
- DON'T run 3rd party ads which can target for irrelevant content or ads by your direct competitors (You don't need ad revenue! Web hosting isn't expensive anymore!)
- DON'T feature copyrighted images of any kind, especially on t-shirt designs
- AVOID "Enter Site" pages! Don't put up a wall for all visitors to get past!





## **Email Marketing**



## **SERG'S WINNING EMAIL FORMULA:**

#### **EYE-CATCHING SUBJECT LINE**

**1-ON-1 CONVERSATIONAL TONE TOP TAKEAWAY CALL TO ACTION SOCIAL PROOF & MULTIMEDIA** A GUARANTEED OPENED EMAIL



# The Goal: Avoid the spam folder!



### **Eye-Catching Subject Line**

- Don't underestimate the power of emojis and how they can help humanize your email subjects versus the daily mundane ad emails
- Implement personal email elements such as "ATTN:...", "FWD:...", or "RE:..."
- Include personalized subject lines that automatically includes the name of the recipient. This alone increases open rates as much as 42%





### **1-On-1 Conversational Tone**

- The point is to distinguish your email from the rest of the spammy ad emails. Humanize your email!
- Instead of talking like a commercial for a new burger from Carl's, talk like you're a friend that tried this new Carl's burger and now you're recommending it to your friends
- Make it casual but don't be too unprofessional. You're still going to sell them on something!





### Top Takeaway

- Each of your emails should all have a take away for your readers
- No matter what you're pitching, your reader must be getting something of value out of opening your email to begin with
- Examples include:

story with moral that emphasizes problem that your specific product/service can solve
compiling "top lists" to provide an entertaining, educational read with a CTA



## **Call To Action**

- Before creating a marketing campaign, it is absolutely vital to the success of the campaign that you determine a Call To Action (CTA)
- What do you want your reader to do after reading your email? Buy? Subscribe?
- Without a Call To Action, you're basically a chicken running around with its head cut off, bleeding marketing spend and valuable impressions all over the place.





### Social Proof & Multimedia

- Breaking up your email body with multimedia assets (emojis, gifs, photos, etc) can greatly improve your readability by intriguing the reader to continue reading as they're entertained with visual aids as they read
- Like in your website, digital word of mouth is everything. Including customer reviews in the footer area if your email helps give the reader the extra oomph needed to click through to your site





## My Mockup Example: Guaranteed To Perform



Hope you've been staying safe and healthy during these turbulent times.

4



As a fellow small business owner, I empathise with those affected by the government's restrictions, which have kept many small businesses in the area 🗂 CLOSED \_ to reduce the spread of coronavirus infection. While this may help prevent COVID-19, it's hitting small business owners where it hurts the most!

If you've been watching the news recently, then you know first-hand that unfortunately, a vaccine for COVID-19 is still a long ways away and that this whole pandemic won't be ending anytime soon.



But at times like this, it's vital to pivot to new solutions in order to evolve with the ever-changing economy in the midst of a pandemic.

While some businesses were able to pivot to digital and other adaptations, many businesses including restaurants without outdoor seating, tattoo parlors, barbers, and others (possibly including yours) weren't exactly able to follow suit.



With these businesses facing a complete cut-off of revenue earnings from foot 8 E traffic, I could not stand by to let this continue as a dedicated member of the local chamber of commerce.

> So I have decided to put a pause on my public custom t-shirt printing services to help these small businesses start generating revenue after they've already dealt with 3+ months of no revenue.

Effectively immediately, we are officially offering ALL closed businesses in the area branded face coverings and apparel at wholesale pricing to help raise funds during these trying times.

CUSTOM FACE COVERING the perfect fundraising opportunity for temporarily closed businesses



I am welcoming all businesses that are currently closed due to coronavirus restrictions to work with me on producing affordable fundraising merchandise apparel including customizable face coverings to feature your brand or artwork!

PLUS, there's no need to keep a large amount of inventory that you need to then sell off! Order what you need and we'll take care of the order fulfillment ON-DEMAND! In addition, you can use ANY artwork or logo you own with NO LIMITS!

I am welcoming all businesses that are currently closed due to coronavirus restrictions to work with me on producing affordable fundraising merchandise apparel including customizable face coverings to feature your brand or artwork!

PLUS, there's no need to keep a large amount of inventory that you need to then sell off! Order what you need and we'll take care of the order fulfillment ON-DEMAND! In addition, you can use ANY artwork or logo you own with NO LIMITS!

I'd love to work together with you and help empower your business to bring in revenue during this pandemic. Together, we can persevere with the support of our community and following.

#### So let's make this happen!



#### To get started, CLICK HERE





dear annalts," .......

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section the Part Int Scientification of \*\*\*\*\*

discontante March Manufacture you need a DAM. get this we now have a central repository for managing econory, and cooting?

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SERG'S DTG PRINTING ORANGE COUNTY, CA 714-867-5309 info@sergdtgprinting.com

## **Mass Email Marketing Providers**

- **SendGrid** (\$14-89/mo)
- MailChimp (\$9-299/mo)
- **Constant Contact** (\$20-45/mo)
- Adobe Campaign (Starts at \$9)
- **Omnisend** (\$16-99+)
- **Pabbly** (\$19-79+)
- AutoPilot (\$49-249)
- Moosend (\$8-608+)
- & many more





Social Media <u>Marketing</u>



### Step 1: Make Sure You're On All Top-Used Social Platforms

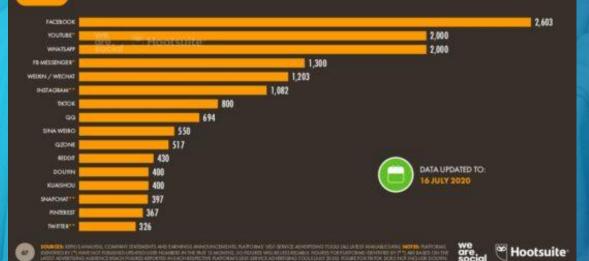
JUL

2020

- 1. Facebook & Instagram
- 2. YouTube
- 3. Instagram
- 4. Reddit
- 5. SnapChat
- 6. Pinterest
- 7. Twitter
- 8. Etsy
- 9. Google My Business 10. LinkedIn

#### THE WORLD'S MOST-USED SOCIAL PLATFORMS

BASED ON MONTHLY ACTIVE USERS, ACTIVE USER ACCOUNTS, OR ADDRESSABLE ADVERTISING AUDIENCES (IN MILLIONS)





## **Step 2: Create Content That Can Be Repurposed Across Platforms**

- If you're a one-man-show or working with a very small team, it's vital to maximize your time when creating content, especially because it can be time consuming
- Key Strategy: Create one major piece of long-form content which can then be turned into 20 additional pieces of multimedia content (quotes, videos, pics, etc) to be repurposed across different networks
- Another great strategy is Gary Vee's <u>"How To Create</u> <u>64 Pieces Of Content In A Day"</u>, which highlights different simple hacks for creating multiple pieces of content for your social media pages
- Change up the presentation for each platform but keep the offer & CTA clear across the board.





### Step 3: Leverage Your Content & Run Digital Ads

- Now that you've created a variety of digital content to work with, it's time to leverage some of this content to run ads on various digital ad networks (Facebook/IG Ad Network, Google Display, etc)
- NOW is the time to invest in digital advertisements to start or gain traffic momentum to your website
- It has never been more affordable to gain access to targeting millions of potential buyers
- Digital ad targeting is becoming more and more effective than any other type of advertising
- There are hundreds of hours of free content available on YouTube and Google that can teach you how to run your own digital ads. Start learning today!

#### THE FUTURE OF ADVERTISING IS SOCIALLY INTEGRATED DIGITAL PLATFORMS



# **SERG'S SIMPLE AD FORMULA:**

**EYE-CATCHING HOOK** 

PROBLEM AWARENESS

ENGAGE & INTRODUCE YOUR BRAND

**CLEAR OFFER BREAKDOWN** 

CALL TO ACTION & Link to landing page

A SOLID ADVERTISEMENT

=



### **Static Ad Example**



You deserve better than hot, thick cycling shorts 😩 Creams and powders that don't actually work 😩 So we made our Chub Rub Shorts! Lightweight, moisture-wicking and they actually fit sizes 2 to 32 🙌 They're even made with a special yarn to keep your body up to 1-degree cooler 🥯



This is your summer! Goodbye Chub Rub Snag Tights. Tights that fit. We make tights that are genuinely different sizes, to fit comfortably women of all US.SNAGTIGHTS.COM

Shop Now

...



# Video Ad Example





### **Bad Ad Example:**



#### **brokendapparel** Sponsored

...

#### **GRAPHIC DESIGN PRICE RANGES**

Twitter Header \$7 Profile picture \$5 Twitter Header + Picture (Twitter reform) \$10

#### YOUTUBE YouTube Header \$10 Youtube Thumbnail \$6 Youtube Channel profile picture \$6 Youtube Header + Channel profile picture \$15

WEBSITE Website designs \$25

ALBUM ARTWORK

ALBUM/ MIXTAPE COVER \$50-\$200 A YOU GET TWO OPTIONS TO CHOSE FROM WITH YOUR DESCRIPTIONS INCLUDED!! Promo Daily.

#### Visit Instagram Profile

 $\bigcirc \bigcirc \bigcirc \land$ 



#### 9 likes

**brokendapparel** Anyone in need of an Album/Mixtape tape cover or any other graphic design/ art work please feel free to direct message me! Also check prices by swiping over.

Tag @lilbaby\_1 or your favorite artist as well 🝚 it will help a lot. #explore



# What NOT To Do With Your Social Media!

- DON'T post unrelated content such as selfies, memes, irrelevant quotes, or anything that wouldn't say "I am a DTG printing company and this is what I offer"
- DO NOT fall for buying bots and fake followers/likes. It'll only throw off your demographics and place you under major risk of account suspension. Most of all, fake followers/likes = no one's buying anything
- DON'T run ads that lead to your homepage where visitors can run free or just leave. Make sure you lead them to water (direct to a buy page or sign up page)
- DON'T share any political or controversial content that may discourage potential and current clientele from working with you
- DON'T post any intellectual property! NOT WORTH IT!!!





# **Tracking & Analytics**



### It's Vital To Track Everything Marketing

- The most important part of marketing is tracking your results and analyzing what's working/not working.
- Most social networks will have built-in analytics tools (Facebook, IG, YouTube, Google, etc)
- Facebook Pixel: Tracks your visitors from Facebook and serves your ads directly to these visitors
- Google Analytics Tracking Code: Tracks your visitors and helps breaks down your cost per result
- HTTP Cookies: tracks your visitors and enables you to target their website experience (track cart activity, frequently searched items, etc)
- In the words of Victor Pena, marketing should never be an expense. Analytic tools will help you avoid this!





# **Does All Of This Seem Too Hard?**



# **Do You See Yourself Doing This?**



# If so, awesome! This experience will help you grow as a business owner and increase your traffic in addition to your online sales.



If not, no worries! Hire a marketer or get an intern.



But don't hire friends or family that you know will half-ass it!



If an employee with standard wages is not within your budget, outsource your marketing tasks to talented, affordable people by hiring through Fiver or UpWork.



### Now go forth and apply what you have learned today!





### **FREE Exclusive Gifts**

- Downloadable PDF of this entire presentation
- A FREE trial of WURK Basic
- "3 Pillars of Marketing" presentation by OmniPrint CEO Victor Pena
- Serg's Digital Marketing Formulas Worksheets PDFs
- Top 100 Richest Zip Codes To GeoTarget & Advertise To PDF
- FREE Photoshop & Lightroom Tria
- Coupon Code 10% Off Supplies





# Redeem your gifts at the pinned link in the comments section!



# **THANK YOU!!!**

# **Questions?**

